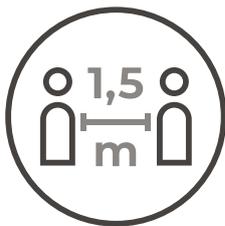


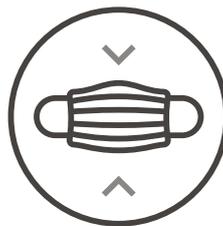
Keep your distance and reinvent your holidays.

For the benefit of all guests and employees, we must ask you to follow the given rules and thank you for your support. Only together we can ensure that all guests can enjoy their well-deserved time-out safely in this special situation. **Enjoy your safe vacation! We take care of your well-being, but please note the following rules:**



With distance, please!

Maintain a minimum distance of 1.5 meters from anyone other than your companion on the entire hotel premises.



We wear a mask, and keep smiling!

in all public areas, our guests, as well as our employees, must wear mouth and nose protection.



Safe and sound!

Please make sure to wash your hands thoroughly for at least 20 seconds during your stay and to use the available disinfection stations. In addition, please also observe the general information on sneezing and coughing labels and avoid shaking hands.



Better safe than sorry!

The reception area is equipped with a plexiglass cutting disc to protect you and our employees. In addition, all public areas and frequently used surfaces are cleaned and disinfected even more intensively.



Be healthy and stay healthy:

you are not feeling well and are showing the first signs of illness? In this case, stay at home and protect your fellow human beings. Just have a little patience and visit us later. Your vacation is waiting for you!



Wait or hike?

You may choose! Please only use our elevators with a limited number of people. We will inform you about the currently applicable regulations on site directly at the elevators. If you don't want to wait and prefer to walk, the stairs are your option.

Come on in: Your arrival is comfortable and safe!

Do not hesitate to come in, but first use the existing disinfection dispenser, which can be found directly in the entrance area.

Use only the main entrance and exit during your stay and always pay attention to the adapted routing throughout the hotel.

Now the rule is: check in at a distance (1.5 meters from other people) if possible! We warmly welcome you from afar. While one person is checking in, others can lean back. Please also make sure to keep the stated distance from other travelers while waiting.

When booking one of our hotels, you will receive all the information about our hygiene and safety concept. With the booking confirmation you agree to these regulations. You also confirm that you and fellow travellers on this booking have taken note of and comply with the state-specific regulations on accommodation. You further confirm that otherwise or in the event of any flu-like symptoms (e.g. fever, cough, shortness of breath caused by infections), we reserve the right to refuse accommodation.

The room cards are disinfected in advance so that you receive them cleaned together with all the necessary information at check-in.

Just sleep tight: room

In order to minimize the contact points, there is an adapted cleaning rhythm. In the meantime, should you need new towels or cosmetic items as well as a separate cleaning, please contact the reception. In addition, there may be restrictions on the usual services due to the hygiene requirements. You can find a current overview on our website.

To make you feel at home and safe in your room, they are cleaned, ventilated and, of course, disinfected especially intensively before and after each stay.

Frequently used objects and surfaces receive special treatment with every room cleaning and are disinfected separately.

Indulge with distance: Restaurant & Bar

Our restaurant is available for breakfast and dinner. To minimize the external contact points, we can only offer half-board to protect all of our hotel offers.

The tables and seats have also been adapted to the current minimum clearance requirements. For a relaxing stay in our restaurant, we will arrange fixed table times for you during your arrival.

Before entering the restaurant and bar, disinfect your hands at the appropriate disinfection dispensers.

Wear your mask up to your table. As soon as you have sat down at the table, you can put it aside.

For breakfast and dinner, make sure to follow the regular routing. Please try to avoid queuing up as well.

For reasons of traceability and to maintain the minimum distance, our restaurant can only be visited with a reservation. Your visit time is documented in accordance with the official requirements.

We have adapted the ordering processes in the restaurant and bar to ensure a stay with as little contact as possible. Please pay attention to the relevant information from our employees.

Simply feel safe and lean back: wellness & sauna

All services are available to you as part of our hygiene and safety concept. Please also pay attention to the notices in the respective areas and the instructions of our employees.

Departure as easy as arriving

It is also important to keep contacts as low as possible when checking out. Pay attention to the minimum distance mentioned here as well. The markings on the floor will help you. We strive to keep waiting times as short as possible.

Many things are already included in your booked stay. Our colleagues will be happy to charge all other services you use to your room bill. The easiest way to pay the total amount is to use your EC or credit card without cash.

We take care of you and you of us!

*Dear guests, thank you very much for following these supplementary house rules and the given instructions together with us and to protect everyone. All specifications are supplemented by corresponding information in the respective areas so that you always know exactly what to do. We also ask you to follow the instructions of our employees. In order to protect all guests and employees, our team is asked to ensure compliance with the hygiene and protection requirements. In the event of non-observance or contradiction of these rules, we expressly reserve the right to exercise our house right, also out of responsibility towards everyone else, and, if necessary, to end your stay prematurely. Thank you for your understanding and consideration. **Together, we can do it!***
